

ANCHORAGE OFFICE
 4300 B Street, Suite 501
 Anchorage, Alaska 99503
 1-800-478-6409
 Fax: 907-563-3394



UTQIAGVIK OFFICE
 1078 Kiogak Street
 Utqiagvik, Alaska 99723
 907-852-7100
 Fax: 907-852-0006

www.astac.net • info@astac.net

HOME BUNDLE APPLICATION

Main Applicant Name:	Joint Applicant Name:
SSN #:	SSN #:
Birth Date:	Birth Date:
Driver's License # & State:	Driver's License # & State:
Contact Phone #(s):	Contact Phone #(s):
Billing Address (North Slope is PO Box only):	
Email Address(es):	
Location of Service (Physical address + unit #, City/Village):	

CPNI VERIFICATION PASSWORDS

You will be required to use these password(s) for any account access or related services with ASTAC via phone, in-person or on the web.

Please provide a Security Question and Answer (use an example or make your own)

- Examples: What is the name of your favorite pet?
- What is the name of your favorite movie?
- What is your favorite color?
- What is your first best friend's name?

Passphrase

Any combination of letters and/or numbers

Additional Authorized Party to contact ASTAC on behalf of the customer if needed - Optional. All Authorized Party(s) will need photo ID/CPNI Security Question(s) to make requests and will have full privilege to add or change services for the Customer.

Name:	Contact Phone:
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Do you or does anyone in your household have any disabilities that may inhibit access to service offerings?

If yes, please explain: _____

- Lifeline Bundled Voice Program** check box if applying – **Must qualify for Lifeline subsidy.**
 Lifeline Plan includes unlimited local telephone service + 500 Nationwide Calling minutes, \$.07 per minute rate after 500 minutes. First-time installation fees are waived up to \$100. Security deposit is required to establish service. Toll restriction can be provided free of cost if requested. One line per customer. **For more info on Lifeline, please contact ASTAC Customer Service.**

SELECT YOUR BUNDLE PLAN With a check mark select the DSL speed and Long Distance plan you want (1 per account).			
	<input type="checkbox"/> Block Long Distance Check box to restrict LD calls (blocks all direct 1+ calls) \$6.95 per month		
Up to 256 Kbps/128 Kbps	<input type="checkbox"/> \$69.99 w/200 minutes	<input type="checkbox"/> \$84.99 w/500 minutes	<input type="checkbox"/> \$109.99 w/1000 minutes
Up to 384 Kbps/128 Kbps	<input type="checkbox"/> \$89.99 w/200 minutes	<input type="checkbox"/> \$104.99 w/500 minutes	<input type="checkbox"/> \$129.99 w/1000 minutes
Up to 512 Kbps/256 Kbps	<input type="checkbox"/> \$109.99 w/200 minutes	<input type="checkbox"/> \$124.99 w/500 minutes	<input type="checkbox"/> \$149.99 w/1000 minutes
Up to 768 Kbps/256 Kbps	<input type="checkbox"/> \$139.99 w/200 minutes	<input type="checkbox"/> \$154.99 w/500 minutes	<input type="checkbox"/> \$179.99 w/1000 minutes
Up to 1 Mbps/384 Kbps	<input type="checkbox"/> \$169.99 w/200 minutes	<input type="checkbox"/> \$184.99 w/500 minutes	<input type="checkbox"/> \$209.99 w/1000 minutes
Data Usage: Unlimited (See ASTAC's Terms and Conditions, Acceptable Use Policy. Speeds shown are not dedicated.)			
Included Calling Features: Caller ID, Call Waiting, Continuous Redial, and Last Call Return (Features vary by location)			
Long Distance Options: 200, 500 or 1,000 Nationwide Minute plans available. Overage: \$.07/ minute. Nationwide calling rate does not apply to US territories and International calls.			
<input type="checkbox"/> Mobile Data Discount 50% off: check box if you have ASTAC Wireless service and want the 2GB data plan for \$15, one line only			

DSL INTERNET LOGIN:

USER: _____
firstname.lastname (example: john.smith) 8 character minimum, 20 character maximum

PASSWORD: _____
Include a combination of letters (upper and lower case), numbers, special characters (please do not use ; or #).

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TELEPHONE DIRECTORY LISTING

Write your name as you would like it to appear in the directory, and select the directory option below

(Last Name)	(First Name)	(Middle Initial)	(Prefix)
<input type="checkbox"/> LISTED (In the phone directory, listed with the operator) No Charge			
<input type="checkbox"/> NONLISTED (Not in the phone directory, but listed with the operator) \$2.10 per month			
<input type="checkbox"/> NONPUBLISHED (Not in the phone directory, not listed with the operator) \$2.10 per month			

CUSTOM CALLING FEATURES

Check all features you would like included with the calling service. Additional monthly fees apply.

<input type="checkbox"/> Anonymous Call Rejection \$4.10	<input type="checkbox"/> Call Waiting \$3.10	<input type="checkbox"/> Speed Calling – 8 codes \$2.60	<input type="checkbox"/> Three Way Calling \$2.60
<input type="checkbox"/> Calling Number ID \$7.20	<input type="checkbox"/> Continuous Redial \$4.10	<input type="checkbox"/> Speed Calling – 30 codes \$4.10	<input type="checkbox"/> VIP Alert/Customized Ringing \$3.60
<input type="checkbox"/> Call Forward, Remote \$6.00	<input type="checkbox"/> Last Call Return \$4.10	<input type="checkbox"/> Toll Restriction (Total) \$4.05	<input type="checkbox"/> Wake Up, per request \$2.05
<input type="checkbox"/> Call Forward, Variable \$2.60	<input type="checkbox"/> Smart Ring (Teen line) \$2.05	<input type="checkbox"/> Toll Restriction (Block 1+, Allow 0+) \$4.05	<input type="checkbox"/> 900# Block, install (first time free) \$0.00

PLEASE READ ALL TERMS AND CONDITIONS BEFORE SIGNING

Arctic Slope Telephone Association, Inc. Cooperative, (ASTAC), dba ASTAC Internet and the customer, whose name and address appear in the signature block of this document, enter into this Agreement. The parties agree that ASTAC Internet will provide services to the customer under the terms and conditions and for the fees and charges set forth below:

- Services:** ASTAC Internet will provide DSL Internet service at the customer's location. This service will be billed monthly on an ASTAC billing statement.
- 1 Year Agreement:** This Agreement is for 12 months, beginning on the date of service establishment. By signing a twelve-month contract customer receives a waiver of the \$99.00 installation fee. Customer pays the full monthly rate for any portion of the month in which the service is received. There is no proration of monthly billing.
- Payment:** Monthly payment for this service is due and payable through the terms and conditions associated with ASTAC's monthly billing Statement. Failure to make any payment due or to perform any obligation under this agreement constitutes default of the agreement and all unpaid amounts shall become immediately due and payable to ASTAC.
- Modem:** The purchase price for the modem and surge protector is waived. Modems are purchased outright and are not returnable for refund unless proven to be faulty.
- Liability:** During the term of this agreement, the customer shall bear all risk for the equipment, including loss, theft, damage, or destruction of the equipment, and all liability for the use, possession, operation, storage and condition of the equipment.
- Termination Fee:** For 1 Year Term Agreements, if service is disconnected for any reason including non-payment prior to the completion of this contract terms; customer will be billed \$99.00 for the installation fee originally waived. An additional \$99.00 fee will be charged for reprogramming the modem or for moving the service from the initial location of service under this contract.
- Assignment:** The customer may not assign, transfer, or dispose of, in any manner, any of its rights or obligations under this Agreement.
- Resale:** Undersigned agrees that ASTAC DSL service is strictly for personal use and is not to be resold.
- This agreement is subject to, and incorporates by reference, ASTAC's Acceptable Use Policy, DSL Terms and Conditions and Internet Terms and Conditions, as they may be amended from time to time.

Article I Section 2 of the Cooperative's bylaws provides:

SECTION 2. Joint Membership.

(a) A husband and wife, or any two persons who occupy the same household, may apply for a joint membership and, subject to their compliance with the requirements set forth in Section 1 of this Article, may be accepted for such membership. The term "member" as used in these bylaws shall be deemed to include a husband and wife or any two persons who occupy the same household holding a joint membership, and any provisions relating to the rights and liabilities of membership shall apply equally with respect to the holders of a joint membership. Each joint member shall be jointly and severally bound by the Articles of Incorporation, bylaws, rules, regulations and tariff of the Cooperative, as such may be amended from time to time. Without limiting the generality of the foregoing, the effect of the following specified actions by or in respect of the holders of a joint membership shall be as follows:

- the presence at a meeting of either or both shall be regarded as the presence of one member and shall constitute a joint waiver of notice of the meeting;
- the vote of either separately or both jointly shall constitute one joint vote;
- a waiver of notice signed by either or both shall constitute a joint waiver;
- notice to either shall constitute notice to both;
- expulsion of either shall terminate the joint membership;
- withdrawal of either shall terminate the joint membership;
- either but not both may be elected or appointed as an officer or director, provided that both meet the qualifications for such office.

By signing this Application, both the original subscriber and the joint membership applicant certify to the Cooperative that they qualify for a joint membership under the bylaws, and agree to be jointly and severally liable for all charges that accrue for services rendered after the date of this application.

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SERVICE AGREEMENT

The applicants certify that they are the owners/lessees/tenants of the premises where service is applied for with the lawful authority to sign this application for telephone service and agree to pay the applicable rates and abide by all conditions as prescribed by the Arctic Slope Telephone Association Cooperative, Inc. Tariff for all present and future telephone service. Acceptance of this application by Arctic Slope Telephone Association Cooperative, Inc. constitutes a contract between Arctic Slope Telephone Association Cooperative, Inc. and the applicants. All costs incurred by Arctic Slope Telephone Association Cooperative, Inc. for the collection of any unpaid accounts shall be paid by the applicants. All terms and conditions of the agreement with the original subscriber are incorporated herein by this reference.

We hereby declare that the information provided is true, accurate, and complete to the best of our knowledge and belief, and is voluntarily submitted for the use of receiving telephone service. It is understood that upon presentation, this application becomes the property of Arctic Slope Telephone Association Cooperative, Inc. We also certify that we are each eighteen (18) years of age or older.

The information furnished on this application will be used to determine if a deposit will be required for telephone service. Your signatures in the designated locations authorize Arctic Slope Telephone Association Cooperative, Inc. to conduct credit checks in order to determine possible deposit requirements. A photocopy of these signatures will be considered authorized signatures.

STATEMENT OF NONDISCRIMINATION

Arctic Slope Telephone Association Cooperative, Inc. is the recipient of Federal financial assistance from the Rural Utilities Service (RUS), an agency of the U.S. Department of Agriculture, and is subject to the provisions of Title VI of the Civil Rights Act of 1964, as amended, Section 504 of the Rehabilitation Act of 1973, as amended, the Age Discrimination Act of 1975, as amended, and the rules and regulations of the U.S. Department of Agriculture which provide that no person in the United States on the basis of race, color, national origin, age, or handicap shall be excluded from participation in, admission to, denied the benefits of, or otherwise be subjected to discrimination under any of this organization's programs or activities.

The person responsible for the coordinating of the organization's nondiscrimination compliance efforts is the General Manager. Any individual, or specific class of individuals, who feels that this organization has subjected them to discrimination may obtain further information about the statutes and regulations listed above from and/or file a written complaint with this organization; or the Secretary, U.S. Department of Agriculture, Washington, D.C. 20250; or the Administrator, Rural Utilities Service, Washington, D.C. 20250. Complaints must be filed within 180 days after the alleged discrimination. Confidentiality will be maintained to the extent possible.

By signing this agreement, customers authorize ASTAC to perform credit checks to obtain information. Customers further acknowledge having read and understood the terms on Pages 2 and 3 and agrees to be bound hereby.

_____/_____/_____
Owner/Authorized Signer (Please print) Date Owner/Authorized Signer (Signature)

_____/_____/_____
Joint Applicant (Please print) Date Joint Applicant (Signature)

For Office Use Only – Rev. 5/11/17			
Date Received _____	Date Completed _____	Deposit Required _____	Number Assigned _____
SO# _____	Customer Account # _____	CSR Initials _____	